Administrative Specialist

Certificate

Program Information

Business certificates focus on the development of job- or career-specific skills in a short-term, concentrated format. The Administrative Specialist certificate program is earned after completing 18 credits. Many courses may apply toward Associate of Science (AS) and Associate of Applied Science (AAS) degrees. For additional information about our business programs, please schedule a meeting with an academic advisor.

Program Goals

By completing this certificate, students will achieve the following learning goals:

- 1. Apply office and business procedures to effectively manage an office environment, employees, and systems;
- 2. Use appropriate technology to accurately and efficiently prepare business documents; and
- Express ideas, information, proposals, and reactions clearly and professionally in written and spoken form.

Program Requirements: 18 credits

☐ BUS 1103	Human Relations in the Workplace	3
☐ BUS 1104	Written Business Communications	
☐ BUS 1112	Computer Concepts and Applications	3
☐ BUS 1154*	Advanced Keyboarding	3
☐ BUS 1155**	Word Processing Using Microsoft Word	
☐ BUS 1174	Office Systems	3

^{*}Recommended 40 WPM keying skill or BUS 1153 Beginning Keyboarding

Completion Requirements

- A minimum of 12 semester credits in courses numbered 1000 or above must be completed at ARCC.
- A minimum cumulative grade point average (GPA) of 2.0 in courses numbered 1000 or above at ARCC.
- A minimum grade of C must be earned in all program requirements.
- All computer courses must be completed within the last four years.
 Students may petition to extend the window beyond the four years.
- All courses requirements must be complete before a certificate will be awarded.
- Students must complete a Certificate Application. Certificate Applications are available online, in the Office of Records & Registration, and in the Advising Center. Submit a completed form to the Office of Records & Registration.
- The requirements of this program are subject to change without notice.

Program Sequence:

The sequence that follows is suggested for full time students. Part time students may need more time to complete this program; many courses are offered in the evening.

1st YEAR	Fall Semester BUS 1103 or 1174*	Spring Semester BUS 1154**
1st	TOTAL9	TOTAL
2nd YEAR	Fall Semester BUS 1103 or 1174*3 TOTAL	* offered odd years fall only
2nd Y		** offered every year spring only



^{**}Recommended pre-course: BUS 1112 Computer Concepts and Applications

Course has prerequisite - see course schedule or catalog description.
 Course requires Instructor permission.