

## Updating Expired StarID Passwords

**StarID passwords expire relatively often.** You may contact Anoka-Ramsey's IT department to troubleshoot, or simply visit the MinnState website below to change your password.

The Anoka-Ramsey scholarship portal should allow you to login about an hour after changing password. However, give 1 day, then feel free to contact the Foundation or IT if you are still having issues.

**To RESET the password for your StarID account:**

1) Go to <https://starid.minnstate.edu/>

\*Note: please don't use the Safari browser or your phone to reset your password (use Chrome, Firefox).

2) Select the "Reset my Password" option.

3a) If you are a student and you know if your SSN is on record:  
- select the 'I know my Tech ID (8 digit student ID)' option.

3b) Otherwise, select the 'I know my email address' option and a verification code will be sent to you.

NOTE THE VERIFICATION CODE WILL EXPIRE IN ONE HOUR, SO DON'T DELAY.

4) Follow the process to reset your StarID password. The StarID password is case sensitive. The password must be at least 8 characters long, and requires you to use 3 of the following 4 criteria:

\* Upper Case Letters

\* Lower Case Letters

\* Numbers

\* Special Characters like \$ ? &

Make sure to choose your preferred email address in the drop down.

Check the box that says you accept the terms and conditions.

Then click 'Set Password.'

Note: Your password reset can take around 15 minutes to get set in your email account.